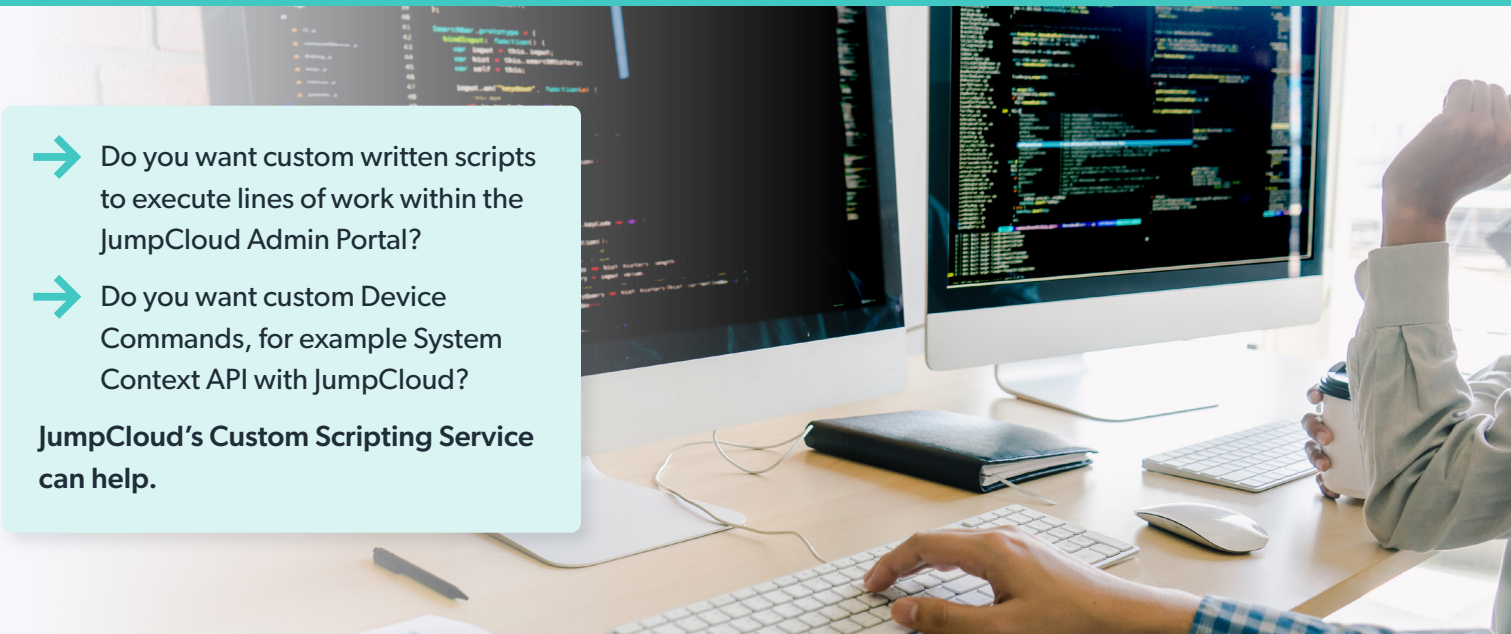


# Why Use JumpCloud's Professional Services for Custom Scripting?

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- Do you want custom written scripts to execute lines of work within the JumpCloud Admin Portal?
  - Do you want custom Device Commands, for example System Context API with JumpCloud?

JumpCloud's Custom Scripting Service can help.

## About JumpCloud's Custom Scripting Service

Custom Scripting Service utilizes engineering support to build Powershell and API custom scripts for your JumpCloud environment. Our Engineers will provide custom written scripts to execute lines of work within the JumpCloud Portal. This service builds PowerShell Scripts using the JumpCloud PowerShell Module, JumpCloud API Commands (Python/Curl/PowerShell), and other Custom Device Commands.

## Advantages

- **Engineering Support:** Our top-notch Engineers consult with you to determine what your company is looking to accomplish by using custom scripts and designs the project around your needs.
- **Utilize Our Experts:** Our experienced Engineers create the scripts you need for your organization's JumpCloud environment.
- **Efficient Custom Tasks:** JumpCloud Engineers, with your direction, build scripts which make your JumpCloud task(s) more efficient for your organization.



## In Scope

- Custom written scripts to execute some line of work within the JumpCloud Admin Portal using PowerShell Module or JumpCloud API (Python/Curl/PowerShell).
- PowerShell Scripts using the JumpCloud PowerShell Module.
- Custom Device Commands, for example SystemContext API with JumpCloud (depending on the need this may or may not be possible).



## Out of Scope

- Installing Device Agents on client devices.
- Scripting 3rd party APIs. We only write for JumpCloud APIs, because we manage and work with JumpCloud.
- Building custom integrations leveraging third party APIs outside of JumpCloud's API set. We recommend in this use case for JumpCloud PSEs to supply the documentation around the API endpoints to hit, but we will not build within any 3rd party automation suite (Workato, MuleSoft, Zapier, etc).
- Automated workflows between software and JumpCloud. \*This should be routed as a product feature request.
- Custom Software deployment, packaging, or scripting (i.e. Chef, Puppet, Ansible, AutoPKG, Munki, custom scripts, etc).
- Configuring 3rd party application configurations outside of SAML/SSO, LDAP, or RADIUS needs (ie. Google Domains, M365 or AzureAD settings, AD GPOs, SIEM tool configurations, etc).
- Scripts that include removal or deletion of any data on devices profile data. JumpCloud does not ever delete data or information. There may be exceptions to this such as the removal of objects from the JumpCloud Admin Portal like Users, User Groups, Devices, Device Groups, etc.

The JumpCloud Open Directory Platform helps IT teams **Make (Remote) Work Happen®** by centralizing management of user identities and devices, enabling small and medium-sized enterprises to adopt Zero Trust security models. JumpCloud® has a global user base of more than 180,000 organizations, with more than 5,000 paying customers including Cars.com, GoFundMe, Grab, ClassPass, Uplight, Beyond Finance, and Foursquare. JumpCloud has raised over \$400M from world-class investors including Sapphire Ventures, General Atlantic, Sands Capital, Atlassian, and CrowdStrike.